Industrial Control Links, Inc.

Technical Bulletin

May 4, 2016

Applies to:

Pinnacle Series Controllers ScadaWorks version v5.03b7001 ScadaBuilder v5.03b70.

Issue Details

Industrial Control Links has identified a potential issue with those customers using version 5.03b70 with Trend Graphs that could cause the internal IDE drive to slow down considerably and possibly stop responding altogether. If the Pinnacle controller has stopped processing and failed to startup after a power cycle, the controller will need to be sent back to Industrial Control Links for warrenty repair.

See <u>Determining Your Version</u> below. If version 5.03b70 is being used it is ICL's strong recommendation that the Pinnacle controller be upgraded to the latest version of ScadaWorks immediately. The latest version is available for download here:

http://files.iclinks.com/software/scadaworks/release/InstallImage.zip

Upgrading the Controller Software

Download and install the software then do a Target | Complete Controller Setup... from the ScadaBuilder Workbench to update the firmware on the controller. If you have questions or need help, you may contact our Technical Support Team:

Email: <u>support@iclinks.com</u> Phone: (530) 888-1800 and press "3". Industrial Control Links, Inc.

Determining Your Version

ScadaBuilder Workbench

Version 5.03b70 can be verified by clicking the Help | About menu in the ScadaBuilder Workbench:

🎪 ScadaBuilder - [Pi	oject Manager -			Light	and the second
🞄 File Project Nod	e Target Setup	IsaGraf	CPDev	Tools	Help
		0	D H	8	ScadaWorks Reference ScadaWorks Quick Start
Nodes	Files			Setup	Scauaworks Quick Start
/ Hannahil Tagana Al-	- aptress	ALC: NO.	APR-1	🕀 Regi	About
····		1999		Hap ⊕ Trigg	Dedictor ScadaBuilder
				Alara	ID oot

Version 5.03b70 will show as:

About	×
	ScadaBuilder Workbench Version 5.03b70
Copyright (c) 2011, Indu <u>www.icli</u>	
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If you do not have version 5.03b70, then no action is necessary.

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Web User Portal

Your current version may also be determined by logging into the Web User Portal (if it is configured in your application) at http://<controller IP address> and clicking the About button at the first dialog:

User Po	ortal Main Menu
	Live View HMIs
	Trend Graphs
	Gas Calcs
	Alarms
	Administration
	Configuration
	About Log Out

Version 5.03b70 of the internal firmware will be shown here:

Serial Number:	
Application version	s: ISaGRAF v5.03b70
	Loader v1.17575
Library versions:	KERN API v7.03676
	PCOS API v4.0188
ICL Library Vers:	v1.56a
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If you do not have version 5.03b70, then no action is necessary.